

152 Rollins Avenue #102 Rockville, MD 20852 800-762-9010 240-780-3309 (fax) http://www.americanfloormats.com

Carpet Ridge Recessed Mats Warranty Information

American Floor Mats provides a basic warranty against defects in materials and workmanship for four years. The warranty period starts on the date of purchase. The warranty is valid only when the material is used for the purpose intended, and installed and maintained strictly in accordance with installation, cleaning and maintenance instructions available on www.americanfloormats.com or by calling our product specialists at 1-800-762-9010. This warranty does not cover cuts, burns, shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the pattern, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 25% in any one area, or to the point the surface material is worn off (not down) and/or the vinyl backing is worn through or torn. This warranty does not cover nosing or seaming. The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said products. The labor costs of removing and/or re-installing replacement materials and associated freight costs are not part of this warranty.